

Hertfordshire and West Essex

Shared Care Record

Internal Bulletin, July 2023

System upgrade changes in the HWE Shared Care Record

The Health Information Exchange (HIE) technology that creates our Shared Care Record will be upgraded at the end of July 2023. Many of the changes are behind the scenes improvements to known performance issues but users will notice some changes to the way information is displayed.

1. The **Loading Partners** button will be renamed to **Partners finished loading**.



Clicking this button will still show you whether information has loaded successfully from external connections, (partners that aren't connected directly to our HIE, such as the London Care Record).

2. The **Lab Results** section will be renamed to **Blood Sciences** and the way tests are grouped together has been simplified.

Blood Sciences (855)		Graph view	
Value	Most recent	Previous	Previous
Albumin level, plasma (GL)	34.0 L 35 - 50 15/04/2020 05:30:00 BST RFL		
Albumin level, serum (gm/L)	33.0 L 35 - 52 20/08/2020 10:07:00 BST LGT	34.0 L 35 - 52 08/02/2019 17:15:01 GMT LGT	

2. Test results **below and above** the usual range will be displayed in red.

3. Entries in **Blood Sciences** and **several other sections** now show the **time** they were recorded in addition to the date.

Problem List (123)		Summary	
Problem	Status	Date Onset	Source
Burns involving 80-89% of body surface			BHNT
Carrier of other specified bacterial diseases			BHNT
Coordinated support plan(Confirmed)	Active		RFL
Coronavirus as the cause of diseases classified to other chapters			BHNT
Coronavirus infection(Confirmed)	Active		CHST
Corrosion of third degree of wrist and hand			BHNT
Dementia(Confirmed)	Active		RFL

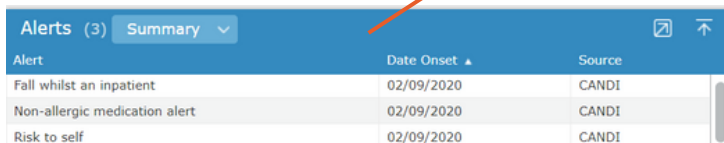
Problem	Dementia(Confirmed)
Status	Active
Type	Chronic Problem
Date Onset	
Date Reported	11/03/2022
Comments	Dementia automatically added by SYSTEM based on Dementia/Delirium Assessment.
Source	Royal Free London

4. Detail within the **Problem List** section will show a new field called **Type**.

Click on a line entry to see this level of detail or change **Summary** to **Details** view in the drop down menu at the top of the section.

The **Type** field will show if an entry has been recorded as a **diagnosis** or a **problem**.

6. On rare occasions an alert may appear on the menu bar at the top of the page.



Alert	Date Onset	Source
Fall whilst an inpatient	02/09/2020	CANDI
Non-allergic medication alert	02/09/2020	CANDI
Risk to self	02/09/2020	CANDI

Currently two acute trusts in London are using this functionality to draw attention to alerts that they are sharing through the **Alerts** section in the HIE.

FURTHER INFORMATION:

[Overview of the Hertfordshire and West Essex Shared Care Record](#)

[FAQs for health and care professionals](#)

[Training videos and guides](#)

The HWE Shared Care Record is part of *My Care Record*, our approach to improving care by joining up information. Please see the [My Care Record website](#) for more information.