



Hertfordshire and
West Essex Integrated
Care System

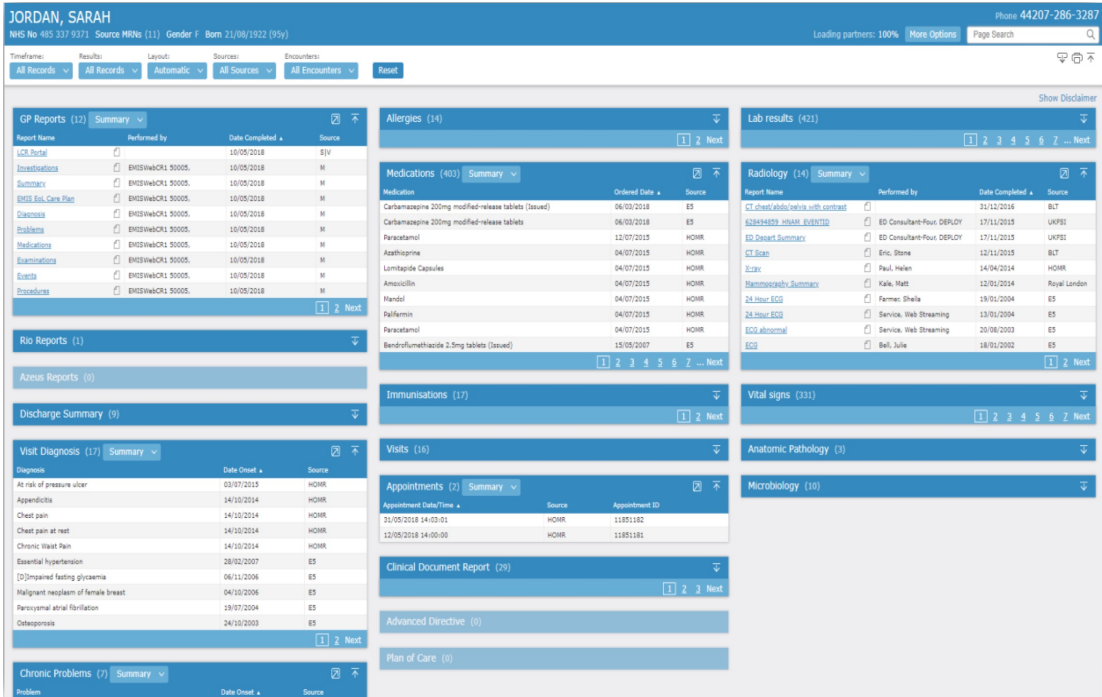
Hertfordshire and West Essex Shared Care Record Introduction for Health and Care Professionals

V2.22 Updated 3rd May 2024

**Working together
for a healthier future**



The Shared Care Record creates a read-only summary view of an individual's health and care record in one place



A summary view shared by all users
Not the full patient record.

Organisations will decide what to share and what can technically be shared.

Easy, instant access

The Shared Care Record is integrated within each organisation's own record system. No separate login or password.

Up to date information at point of care

In most cases, data is relayed directly from the original record, rather than being saved or transferred.

The technology used is called the **Health Information Exchange** or 'HIE', provided by Cerner.



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Information is shown in sections (also called pods/widgets)

Some show lists of related items pulled from more than one place. Some sources, such as GP records, have their own section. The same type of information i.e. medications will therefore be found in more than one section.

The screenshot displays a user interface for a Shared Care Record with several data pods:

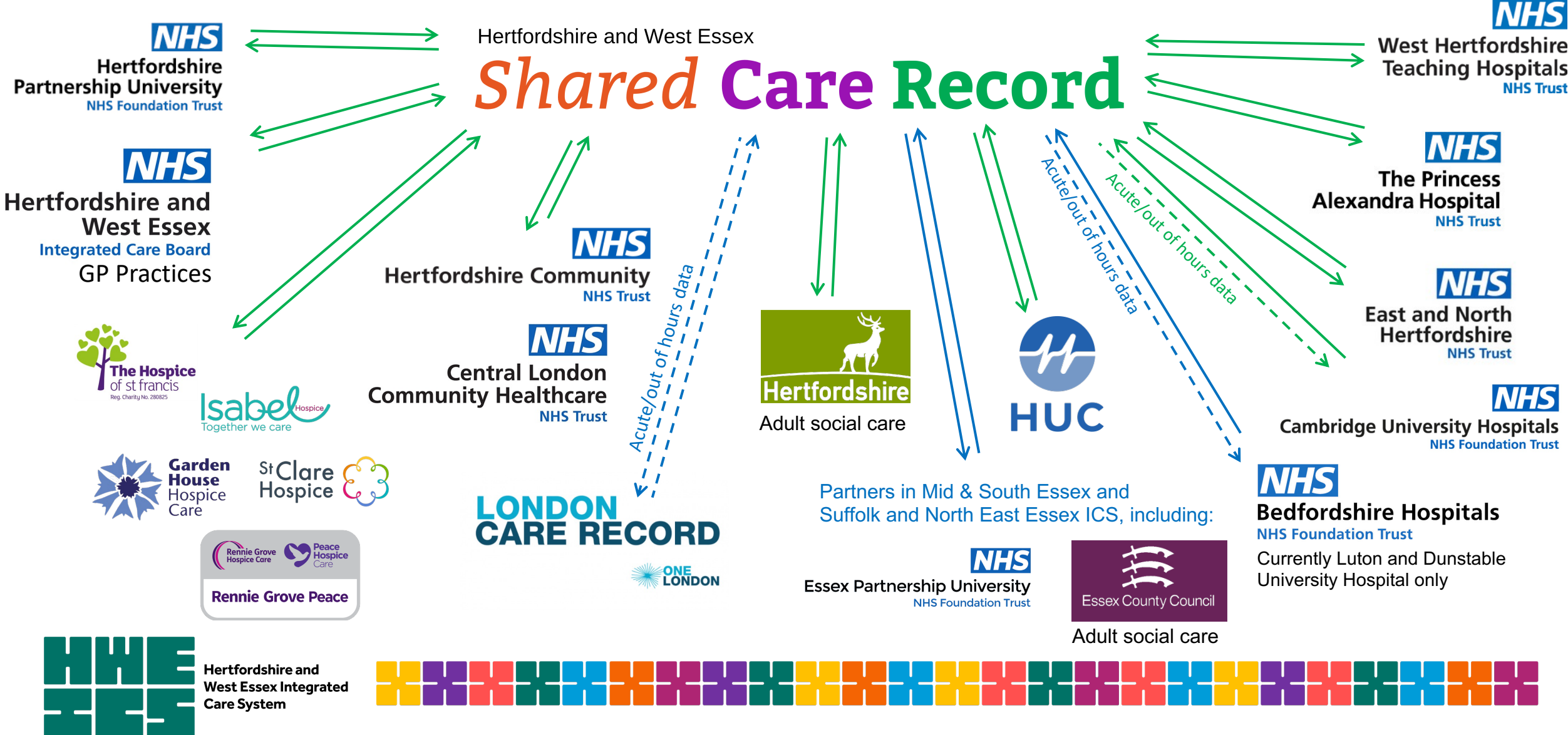
- Clinical Correspondence (24/24)**: A table with columns for Report Name, Performed by, Date Completed, Status, and Source. It lists various reports such as 'Rheumatology Clinic Letter', 'ED Depart Summary', and 'Discharge Letter - GP'.
- Lab results (315/315)**: A header for a section containing laboratory test results.
- Allergies (13/13)**: A table with columns for Allergy, Category, Reaction, Severity, Reaction type, Status, and Date. It shows active allergies with their respective reaction details.
- Visits (19/19)**: A table with columns for Location, ADM Date, and Source. It lists hospital visits from different locations like 'EMISWebCR1 50005' and 'Chapel Allerton Hospital'.
- Medications (14/14)**: A table with columns for Medication and Source. It lists 'Levothyroxine sodium 25micrograms' from 'Royal Free'.

These can be easily re-ordered by dragging and dropping and expanded or collapsed. This creates a personalised view of the Shared Care Record.

Information is shown in chronological order and can be sorted or filtered by date or source organisation.



Current partners and partners via connections to other shared care records

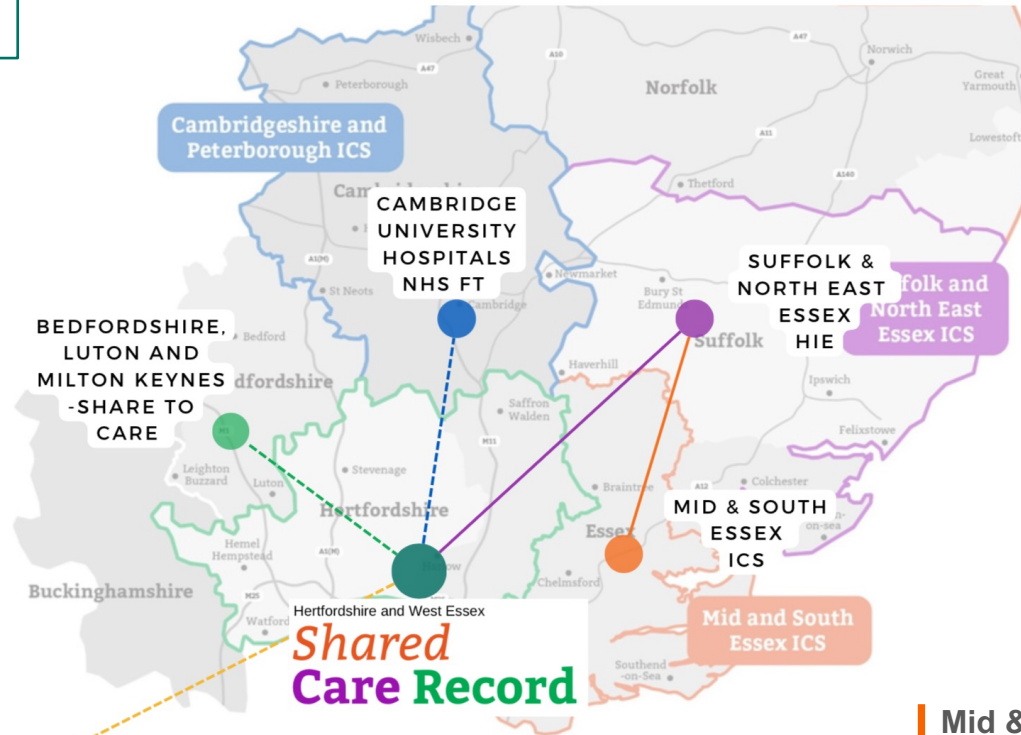


Geographical coverage of the HWE Shared Care Record

Information is shared with partners in **nine** Integrated Care Systems outside of HWE (including the five ICSs that make up the London Care Record).

Bedfordshire Hospitals NHS Foundation Trust (currently Luton and Dunstable University Hospital (L&D) only)
Cambridge University Hospitals NHS Foundation Trust (CUH)
Users can view Acute and Out of Hours Data from HWE.

London acute trusts sharing include:
 University College London Hospitals NHS FT
 Royal Free London NHS FT
 Barts Health NHS Trust
 Homerton University Hospital NHS Trust
 King's College Hospital NHS FT
 Guy's and St Thomas' NHS FT
 Imperial College Healthcare NHS Trust
 Chelsea & Westminster Hospital NHS FT
 Tavistock and Portman NHS FT
Users of the London Care Record can view Acute and Out of Hours Data from HWE.



Suffolk & North East Essex Shared Care Record (SNEE)

- GPs and community teams
- **Essex Partnership University NHS Foundation Trust**
- **Essex County Council**
- Suffolk County Council
- Acute trusts including Mid & South Essex NHS FT

Full sharing with all partners in HWE and SNEE.

Mid & South Essex ICS
 Currently part of Suffolk and North East Essex Health Information Exchange.
New Shared Care Record expected to go live during 2024.



Examples of data currently available

Princess Alexandra Hospital NHS Trust - Cambio Cosmic

- Admissions Discharge Transfers:
- Administrative Items
- Demographics
- Appointment (display as visits with a future date)
- Visits/Encounters
- Radiology (from 26/04/22)
- Endoscopy reports (from 23/03/23)
- Pathology (from 18/04/23)

Please note:

- Information is available from the date of connection of the organisation to the Shared Care Record - December 2021 - unless stated above.

Responsibility for delivering results outcomes and treatment decisions remains with the professional who ordered an investigation.

West Hertfordshire Teaching Hospitals NHS Trust - Cerner Millennium

- Admissions Discharge Transfers:
- Demographics
- Visits/Encounters
- Future appointments
- Allergies
- Diagnosis
- Immunisations
- Medications
- Problems
- Procedures
- Visits
- Vital Signs
- Endoscopy reports (from 05/07/2023)
- Radiology reports (from 01/09/2022)
- Inpatient Discharge Summaries (from 04/11/2022)
- Outpatient Clinic Letters (from 04/11/2022 or 05/07/2022)
- ED Discharge Summaries (from 01/02/2022)
- Multidisciplinary Team Meeting MDT letters (from 05/07/2023)
- Pathology (not yet live date tbc)

Please note: Information will be available from the date of connection to the Shared Care Record – 23/06/22 unless stated above.

East & North Hertfordshire NHS Trust - Multiple record systems

- Admissions Discharge Transfers:
 - Visits/Encounters
 - Demographics
 - Appointments
- Inpatient Discharge Summary
- ED Discharge Summary
- Radiology reports
- Endoscopy reports
- Pathology (from 5/04/23)*
 - Cellular pathology (not yet live)

Please note:

- Information is available from the date of connection to the Shared Care Record – 30/03/23 - unless stated above.
- Microbiology results and some other non-urgent pathology results from ENHT are completed by CUH and will display 'CUH' as source in HIE.



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Examples of data currently available

Cambridge University Hospitals NHS Foundation Trust - EPIC

- Allergies
- Appointments*
- Admissions/discharges/visits
- Discharge summaries
- Encounter(s)
- Family history
- Immunisations
- Implants
- Medications
- Misc. reports - anaesthesia record, progress notes
- Problems - chronic/unresolved (displayed in HIE 'Problem List' with onset date)
- Diagnosis (displayed in HIE 'Problem List' without onset date)
- Procedures
- Pathology (lab results, cellular pathology, microbiology)
- Radiology reports
- Social history
- Vital signs

*NB: CUH appointments will display within the 'Care Plan' section of the HIE as a report titled 'Plan of care'. Please be aware there may be several entries as a report is generated each time an encounter is recorded for the individual.

Hertfordshire Partnership University Foundation Trust

- Civica Paris

Mental Health and Specialist Learning
Disability Services (excluding IAPT).

- Demographics
- Diagnoses/condition
- Referrals (open referrals only)
- Future appointments
- Visits/encounters (in-patient stays)

NB: Information from HPFT does not appear in the 'Mental health' section of the HIE, it is distributed across relevant sections such as 'Referrals' and 'Problems'.

Hertfordshire County Council Adult Care Services

- Liquid Logic

- Demographics
- Allocated case worker
- Associated carer
- Disability
- Risk type
- Case details

NB: Adult social care active cases only

The Shared Care Record is read-only summary of selected data. The amount of information available will differ between organisations and increase over time. Data sets shared by all partners can be found on the [ICS website here](#)

The same type of information from different sources may be displayed in more than one place within Shared Care Record. For example, GP medications be in the 'GP Record' section, but medications issued by hospitals may be in the 'Medications' section.



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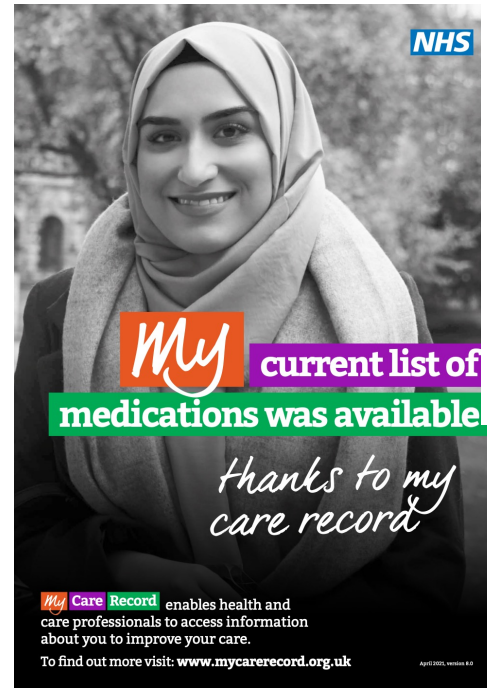
In line with our existing *My Care Record* approach and UK GDPR, there is no need to ask for an individual's consent to share information for direct care.

We will use the *My Care Record* website and communication materials to maintain **transparency with the public** about how their information is being used.

Use of the Shared Care Record will be based on the **existing role-based access**. Full audit trail maintained.

The Shared Care Record is for **direct care only**. Users should inform individuals that they are accessing their records whenever possible.

Read-only access. No printing or taking screenshots to prevent duplication and out of date information being used.



My Care Record enables health and care professionals to access information about you to improve your care.

Providing you with



Better co-ordinated and seamless care



Quicker diagnosis and treatment



Fewer unnecessary clinical tests



Less paperwork and less repetition



More time to spend on clinical care



More accurate prescriptions



Better health and care planning



User feedback - benefits of the Shared Care Record

“Today I saw a five-year-old boy at my practice. He had been seen the previous day at the hospital (WHTH), but his parents were concerned that his condition hadn't improved. Using the Shared Care Record, I had **instant access** to information from WHTH to compare with during my assessment. Care is much **more joined-up** and we can make **safer, better-informed decisions** more easily. Fantastic!”

GP and Primary Care Network Clinical Director, St. Albans.

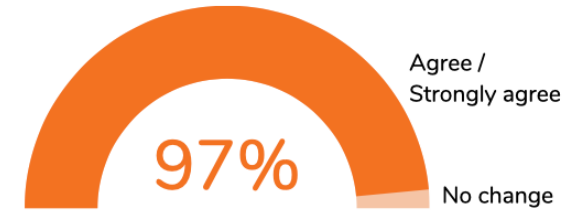
“Before we had access to the Shared Care Record, it was common for me to spend forty minutes on the phone, queueing to get through to the GP practice for an up-to-date list of medications. We get a picture from multiple providers of the patient's journey leading up to when they come to hospital. It's all about **patient safety and continuity of care.**”

Lead Frailty Pharmacist, The Princess Alexandra Hospital NHS Trust

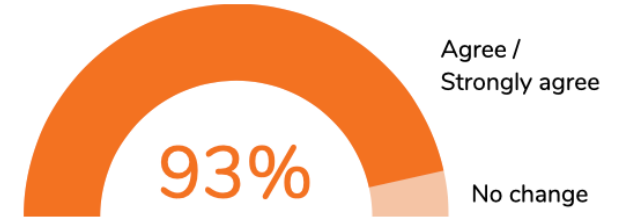
“The letters and discharge summaries available meant I could see not only the patient's diagnosis, but also **the medication he needed immediately**. The Shared Care Record really affected how we managed the patient; it definitely **avoided an admission** to hospital as it was safe for him to be discharged and referred directly to social services.”

FY2 Doctor, A&E, The Princess Alexandra Hospital NHS Trust

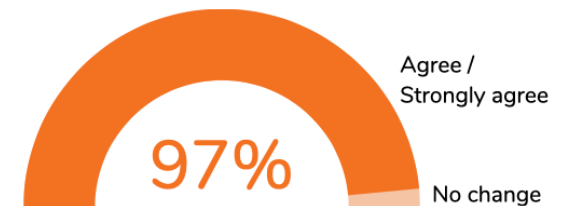
The HWE Shared Care Record improves the quality of care provided



The HWE Shared Care Record allows me to make better use of my time



The HWE Shared Care Record improves patient/service user safety



More information

Latest information about the Hertfordshire and West Essex Shared Care Record:

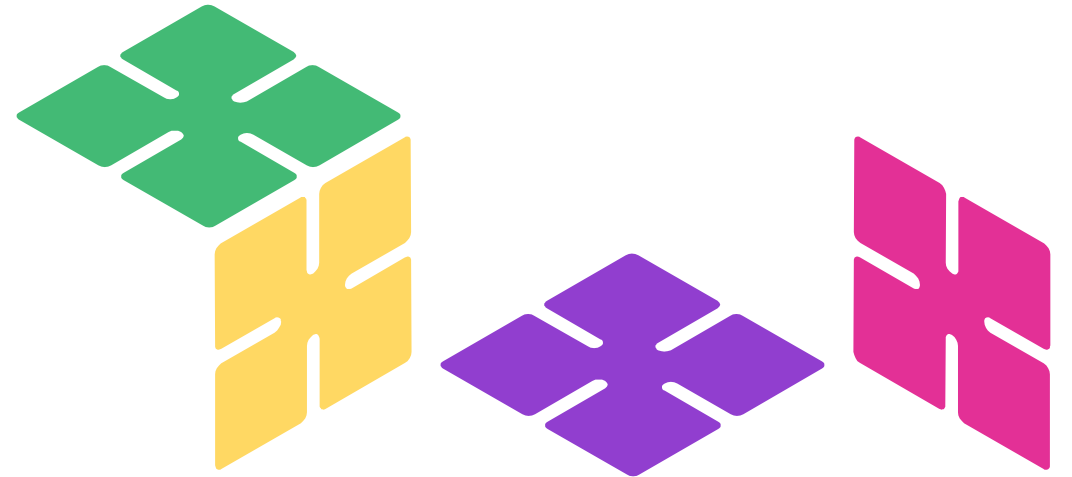
<https://www.hertsandwestessex.ics.nhs.uk/your-health-and-care/support/shared-care-record/>

Information about our wider approach to improving care by joining up information can be found at:

www.mycarererecord.org.uk

Additional questions can be sent to:

hweicbwe.shcr@nhs.net



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