



Issue 7, December 2024

Dear colleague,

Welcome to this issue of the Population Health Management (PHM) Newsletter for updates regarding the work taking place across our Hertfordshire and West Essex (HWE) PHM community.

1. **Children and Young People (CYP) Insights Packs:**

CYP make up a third of our country and by taking the right steps to address their health and care needs now, we are taking action to ensure they grow into healthy adults. Our CYP insights pack which is due to be published on our PHM website over the next few weeks will provide an overview of our CYP population across Hertfordshire and west Essex and the services they are accessing, with emphasis on the clinical areas of focus identified by NHS England.

2. **Data Platform (DELPPHI) – Segmentation Model and Risk of Admission Tool**

First steps towards the development of the Segmentation Model and Risk of Admission Tool have been shared at the PHM Network meeting earlier in November. Progress has been made around design, data set preparation and model development. Next steps include patient level testing, along with model production and monitoring. We hope to share further updates in the New Year.

As part of our transition to self-serve, we will be supplementing these tools with a narrative around some of the high-level reports to enable clear interpretation. We will be communicating updates via this PHM newsletter on a regular basis in addition to our PHM Network and PHM Steering Group meetings.

3. **Implementation Guide for Proactive Care in Integrated Neighbourhood Teams (INTs)**

Proactive care for complex cases is a core component of the ICS priority to prevent avoidable emergency admissions in our frail and end of life population. Recently, an Implementation Guide has been produced that supports the development of INTs and delivery of proactive management of people with frailty and in their last year of life who are at high risk of requiring emergency care. This is a particularly useful resource for PCN/locality/neighbourhood teams and it provides oversight on clinical, operational and PHM tools and resources for INTs, supporting the development, increasing maturity and scaling up of care at INT. The guide has been developed by the ICB with input from relevant clinical and operational leads involved in INTs, drawing on learning from what has been working well locally as well as evidence of best practice and examples from elsewhere in the country. The guide is being cascaded across the system via identified leads for INTs.

Thank your interest in our PHM Newsletter. Our next issue will be available in February. You can access previous newsletters [here](#). For queries, you can contact us via hweicbhv.phm@nhs.net.